

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**  
**On this the 13<sup>th</sup> day of September' 2021**  
**C.G.No.17/2021-22/Anantapur Circle**

Present

Sri. Dr. A. Jagadeesh Chandra Rao  
Sri. R.M.M. Baig  
Sri. Dr. R. Surendra Kumar

Chairperson  
Member (Finance)  
Independent Member

*Between*

C. Subba Reddy,  
S/o. Bali Reddy,  
2/975-13,  
Jayanagar Colony,  
Tadipatri,  
Anantapur Dt.

Complainant

*AND*

1. Deputy Executive Engineer/O/Tadipatri  
2. Executive Engineer/O/Gooty  
3. Executive Engineer/Anantapur (CCO)

Respondents

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**ORDER**

1. The case of the complainant is that he is having Ac.6.11 cents succeeded from his father vide registered Doc. No. 2422/2019 dt:15.03.2019. He had applied for AGL service connection under HVDS scheme and paid Rs.10,050/- on 21.09.2019. He was informed that his service Number is 7241207000871 but transformer was not released and he was asked to approach AE and when he approached AE, Sri. S. Shaikshavalli he directed to approach EE/Constructions/Anantapur and when he tried to contact Executive Engineer/Construction he was not available in the office but AE, Rangaswamy informed that transformer will be provided only if it is recommended by AE, Shaikshavalli. He had supplied five tractor loads of

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sand by borrowing Rs.20,000/- for the house under construction of AE, Shaikshavalli as per the demand made by AE. Again when he approached AE, Shaikshavalli, he informed that he was transferred and directed to contact his successor. When he contacted successor AE, Sri. K. Vijayudu he also did not provide the transformer. Hence requested to provide transformer.

2. Respondents No. 1 and 2 filed written submission stating that Agriculture line was erected under HVDS scheme for the land of complainant but while erecting DTR, his brother objected and also threatened their line inspector and HVDS staff for erecting DTR . Hence they were unable to erect DTR in proposed site. They also informed to complainant that they are ready to erect the DTR, if land dispute is cleared with his brother.
3. Respondent No.3 filed written submission on similar lines and further stated that the bore well of service No.7241207000014 was already dried and no agriculture crop in the fields.
4. Personal hearing was conducted through video conferencing on 25.08.2021. Complainant and respondents present. Complainant only stated that DTR was not provided to him.
5. The point for determination is whether respondents can be directed to install DTR in the Agriculture land of the complainant?

According to the respondents, they could not install DTR under HVDS scheme, in view of objection raised by the brother of the complainant and also stated that they are ready to erect DTR if complainant could be able to settle the land dispute with his brother as his brother objecting and obstructing the staff from erecting the DTR. Complainant admitted that there is an objection from his brother but still insisting that DTR may be provided. Respondents could not install DTR only due to obstruction raised by the

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brother of the complainant. Respondents even now are ready to install the DTR provided complainant resolves the dispute with his brother.

Respondents also filed copy of the letter dt : 03.09.2021 said to have been given by two brothers of the complainant namely C. Suryanarayana Reddy and C. Ramagopal Reddy that they have objected for change of DP for AGL Service No.724122100014 as the land was not partitioned and also presented complaints before police station and in the offices of MRO and RDO.

So the facts show that there is no deficiency of service on the part of respondents. This forum could not pass executable orders for erecting DTR when brothers of the complainant raising objection. There are no merits in the complaint. The point answered accordingly.

6. Complainant is advised to present an application for refund of the amount deposited by him by cancelling the service connection in case if he intended to take back the amount due to non-providing of DTR.

Complainant is advised to present a complaint to CMD if he had any grievance against AE, Shaikshavalli for collecting the alleged bribe from him.

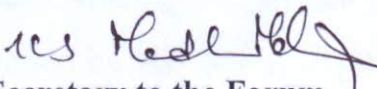
7. In view of the above reasons the complaint is dismissed.

Sd/-  
Member (Finance)

Sd/-  
Independent Member

Sd/-  
Chairperson

Forwarded By Order

  
Secretary to the Forum

This order is passed on this, the day of 13<sup>th</sup> September'2021

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tiruati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.